CT Visio 2013 Workaround
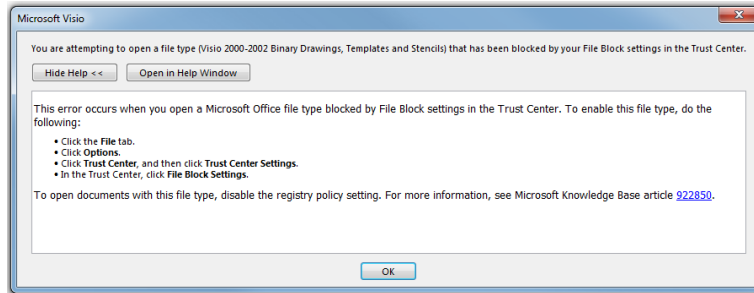## (2/12/15)

1. Installing Commission Tool (CT)
   a. Install 32-bit Visio 2013. 64-bit Visio is not supported.
   b. Install CT.
   c. Download "AddVsl.exe" DOS tool to your PC.
      i. See KB941 attachment
         https://support.echelon.com/hc/admin/articles/204186460-Can-Visio-2013-be-used-with-OpenLNS-Commission-Tool-CT-KB941-/edit

   d. Open Windows Explorer and right-click "AddVsl.exe" and select "run as Administrator".
      i. If an error occurs go to section 3 Troubleshooting.
2. Running CT for the first time
   a. Start CT.
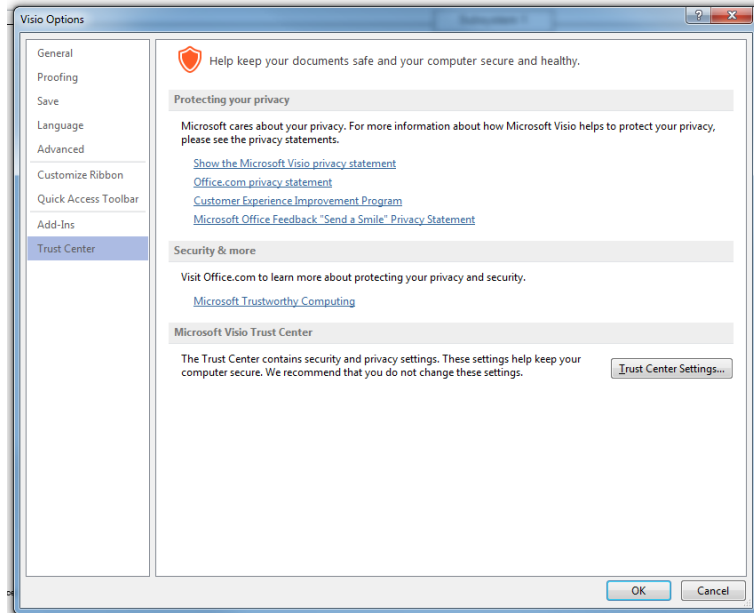   b. When prompted, click "Trust all from publisher". This happens twice.
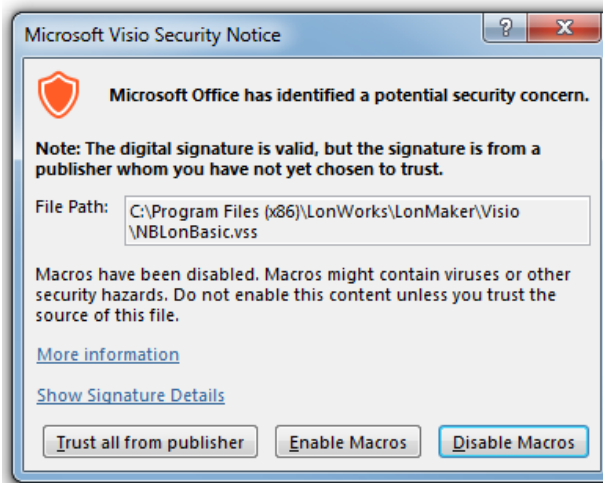
   c. A warning is displayed about the version of Visio being newer than the supported version. Disable the warning (check the Disable checkbox) and then click Yes.
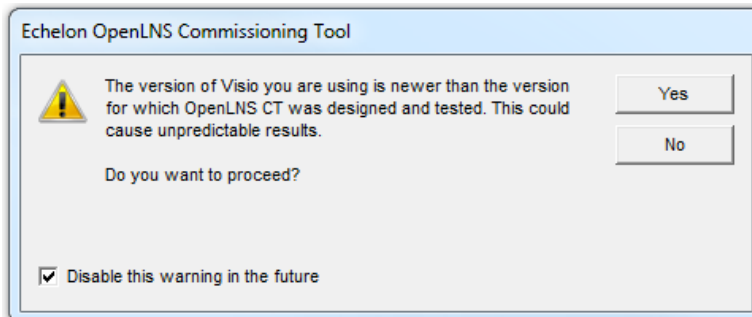

   d. A warning is displayed about binary files. Click OK.

Microsoft Visio

You are attempting to open a file type (Visio 2000-2002 Binary Drawings, Templates and Stencils) that has been blocked by your File Block settings in the Trust Center.

[Hide Help <<]   [Open in Help Window]

This error occurs when you open a Microsoft Office file type blocked by File Block settings in the Trust Center. To enable this file type, do the following:

- Click the **File** tab.
- Click **Options**.
- Click **Trust Center**, and then click **Trust Center Settings**.
- In the Trust Center, click **File Block Settings**.

To open documents with this file type, disable the registry policy setting. For more information, see Microsoft Knowledge Base article 922850.
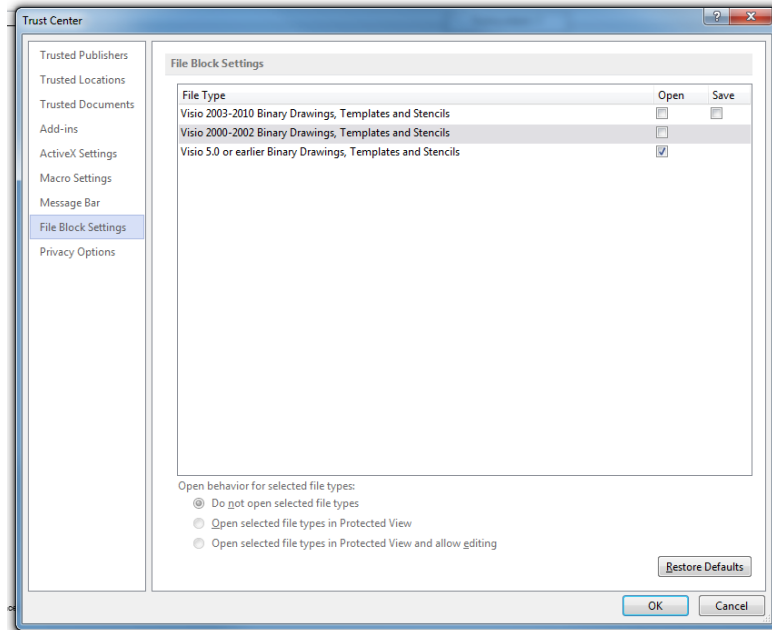
[OK]

e. Open Visio Options, and then click Trust Center.

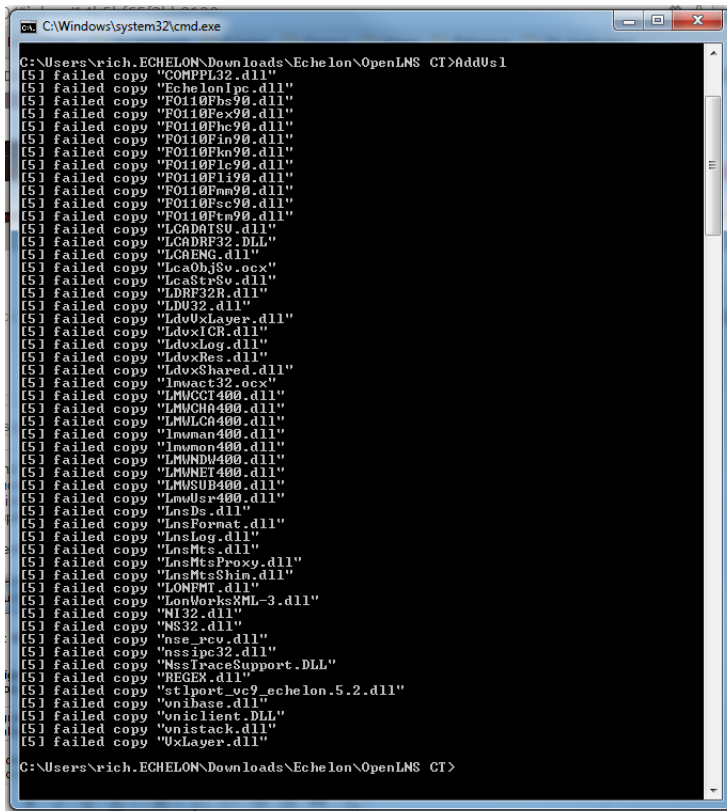f. Click Trust Center Settings. The initial setting looks like this.
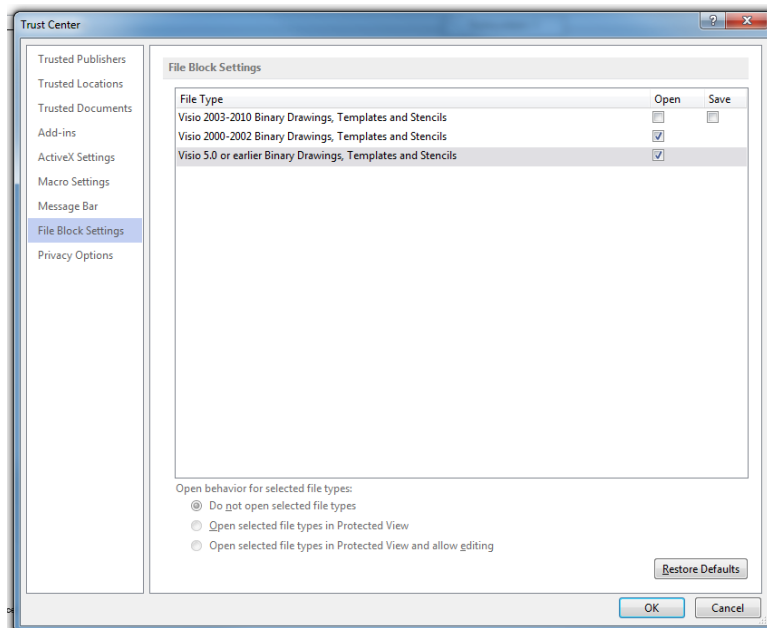
g. Clear the checkbox next to Visio 2000-2002 Binary Drawings, Templates and Stencils, and then click OK.

h. Close Visio and then restart CT. CT should now work.

3. Troubleshooting:

Example of a failed AddVsl installation fix.

a. Open A DOS command prompt
    i. Press the Keyboard Window key + R, or go to the Windows "Start > Run" and type "cmd".
b. Change to the directory that you downloaded AddVsl.exe (e.g., "cd c:\temp").
c. Type "AddVsl /verbose" to run the tool and see where an error message occurs. For example, the picture below shows a failed installation.

d. If there is no obvious fix the open a support ticket www.echelon.com/support or send an email to lonsupport@echelon.com with the AddVsl log.